

CHAD CONNOR, MSSW, LCSW

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52 Providence Dr.
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PROFILE

I am a Clinical Social Worker with extensive experience in leadership, clinical supervision, program implementation and direct patient care. I have practiced in a variety of settings, including: health care, private practice, child welfare / family preservation, developmental disabilities, training / consultation (including Motivational Interviewing).

EXPERIENCE

Senior Advisor, Experience Training, Education & Coaching (XTEC), Mayo Clinic; Jacksonville, Florida — May 2022 - Present

I provide project support, guidance and direction to a team of Advisors. Additionally, I work with institutional stakeholders to identify opportunities to support Mayo Clinic employees through the development and facilitation of training, coaching or consultation.

Advisor, Experience Training, Education & Coaching (XTEC), Mayo Clinic; Jacksonville, Florida — July 2021 - May 2022

I provided training, coaching and consultation to staff at Mayo Clinic Florida and across the Enterprise. Additionally, I created and developed training curricula and innovative products to support skill development in the areas of empathic provider and leadership communication.

Clinical Administrator & Psychotherapist, Within Sight LLC; Evansville, Indiana — July 2019 - July 2021

I served a full-time caseload of clients in an outpatient setting. My responsibilities also included supporting the group private practice through clinical records review (and feedback), policy review / development, processing / reviewing records releases, and training.

Manager, Ireland Home Based Services, LLC; Evansville, Indiana — January 2016 - July 2019

I was responsible for agency of 350+ staff with three other members of the management group. My responsibilities included but were not limited to: offices in Indianapolis and Southeast Indiana, Joint Commission Accreditation, Continuing Quality Improvement, Family Centered Treatment.

Team Leader, Ireland Home Based Services, LLC; Evansville, Indiana — November 2013 - January 2016

I provided clinical supervision, training and professional development of clinicians at IHBS. I developed policies and processes for the

implementation , outcomes analysis and program management of the Family Centered Treatment program at IHBS.

Behavior Clinician , Ireland Home Based Services, LLC; Evansville, Indiana
— January 2009 - November 2013

I developed behavior support plans and trained family / staff working with my clients in the use of the individual's plan. Once implemented, I monitored implementation and evaluated outcomes of the behavior plan.

Therapist, Ireland Home Based Services, LLC; Evansville, Indiana -
September 2008 - January 2009

Provided psychotherapy in the homes of families involved with Indiana Department of Child Services and local juvenile probation departments.

Long-Term Care Social Work Liaison, Park View Psychiatric Services;
Jeffersonville, Indiana - May 2008 - September 2008

I served as a clinical go-between for the long-term care patients and their staff. I assessed and evaluated patients during rounds with psychiatrists.

EDUCATION

University of Louisville, Raymond A. Kent School of Social Work — MSSW,
with Specialization in Gerontology, 2008

University of Southern Indiana - Bachelor of Arts in Radio & Television,
2006

ACTIVE CERTIFICATIONS / MEMBERSHIP

Licensed Clinical Social Worker (SW21043), State of Florida - 2023

Licensed Clinical Social Worker (#34006456A), State of Indiana — 2012

Member, Motivational Interviewing Network of Trainers — 2018

Certified Executive Coach, Marshall Goldsmith Stakeholder-Centered
Coaching — 2022

Member, Former 1st Vice President (Indiana - 2020-2021), Public Policy
Committee (Indiana - 2018-2021) and Past Region 8 Board Representative
(Indiana - 2018-2020), National Association of Social Workers — 2006