

# CHAD CONNOR, MSSW, LCSW

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52 Providence Dr.  
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## PROFILE

I am a Clinical Social Worker with extensive experience in leadership, clinical supervision, program implementation and direct patient care. I have practiced in a variety of settings, including: health care, private practice, child welfare / family preservation, developmental disabilities, training / consultation (including Motivational Interviewing).

## EXPERIENCE

### Senior Advisor, Experience Training, Education & Coaching (XTEC),

### **Mayo Clinic; Jacksonville, Florida — May 2022 - Present**

I provide project support, guidance and direction to a team of Advisors. Additionally, I work with institutional stakeholders to identify opportunities to support Mayo Clinic employees through the development and facilitation of training, coaching or consultation.

### Advisor, Experience Training, Education & Coaching (XTEC), Mayo Clinic;

### **Jacksonville, Florida — July 2021 - May 2022**

I provided training, coaching and consultation to staff at Mayo Clinic Florida and across the Enterprise. Additionally, I created and developed training curricula and innovative products to support skill development in the areas of empathic provider and leadership communication.

### Clinical Administrator & Psychotherapist, Within Sight LLC; Evansville,

### **Indiana — July 2019 - July 2021**

I served a full-time caseload of clients in an outpatient setting. My responsibilities also included supporting the group private practice through clinical records review (and feedback), policy review / development, processing / reviewing records releases, and training.

### Manager, Ireland Home Based Services, LLC; Evansville, Indiana — January 2016 - July 2019

I was responsible for agency of 350+ staff with three other members of the management group. My responsibilities included but were not limited to: offices in Indianapolis and Southeast Indiana, Joint Commission Accreditation, Continuing Quality Improvement, Family Centered Treatment.

### Team Leader, Ireland Home Based Services, LLC: Evansville, Indiana —

### **November 2013 - January 2016**

I provided clinical supervision, training and professional development of clinicians at IHBS. I developed policies and processes for the

implementation , outcomes analysis and program management of the Family Centered Treatment program at IHBS.

**Behavior Clinician , Ireland Home Based Services, LLC; Evansville, Indiana**  
**— January 2009 - November 2013**

I developed behavior support plans and trained family / staff working with my clients in the use of the individual's plan. Once implemented, I monitored implementation and evaluated outcomes of the behavior plan.

**Therapist, Ireland Home Based Services, LLC; Evansville, Indiana -**  
**September 2008 - January 2009**

Provided psychotherapy in the homes of families involved with Indiana Department of Child Services and local juvenile probation departments.

**Long-Term Care Social Work Liaison, Park View Psychiatric Services;**  
**Jeffersonville, Indiana - May 2008 - September 2008**

I served as a clinical go-between for the long-term care patients and their staff. I assessed and evaluated patients during rounds with psychiatrists.

**EDUCATION**

**University of Louisville, Raymond A. Kent School of Social Work — MSSW,**  
**with Specialization in Gerontology, 2008**

**University of Southern Indiana - Bachelor of Arts in Radio & Television,**  
**2006**

**ACTIVE CERTIFICATIONS / MEMBERSHIP**

**Licensed Clinical Social Worker (SW21043), State of Florida - 2023**

**Licensed Clinical Social Worker (#34006456A), State of Indiana — 2012**

**Member, Motivational Interviewing Network of Trainers — 2018**

**Certified Executive Coach, Marshall Goldsmith Stakeholder-Centered**  
**Coaching — 2022**

**Member, Former 1st Vice President (Indiana - 2020-2021), Public Policy**  
**Committee (Indiana - 2018-2021) and Past Region 8 Board Representative**  
**(Indiana - 2018-2020), National Association of Social Workers — 2006**